

# EMERGENCY



**Saideep**  
Healthcare & Research Pvt. Ltd.  
(CIN:U74999PN2012PTC143004)

**DATE:-**

Objective Elements	Point of Audits	Yes/No/NA	Remarks / Observations
	<b>Policies, SOPs and Resources</b>		
AAC.2.A	Receiving Patient		
COP.2.J	Brought Dead Patient Management		
COP.2.E	Triaging Patients		
AAC.13.B COP.2.D	Handling MLC Cases		
AAC.13.B	Discharge		
AAC.3.A	Transfer to Wards		
AAC.3.B	Referral and Transfer to Other Hospitals		
COP.1.G	Clinical Guidelines for 5 High Volume Case Types		
AAC.4.B	Are all emergency staff trained on above protocols and guidelines?		
COP.2.D,J,	Are following registers appropriately maintained - Brought Dead Register, Police Intimation Book / Register / File, MLC Case Register?		
AAC.4.B	Are adequate qualified and trained staff available to operate the ED on a 24 * 7 basis - CMO, Nurses, EMT, Auxiliary Staff, Ambulance Drivers etc		
	<b>Ambulance Access and Triage</b>		
COP.3.B	Are ambulance access pathway clearly marked and maintained to ensure easy de-embarking?		
COP.4.B	Is a dedicated and marked area made available for immediate evaluation and triaging of patients outside the ED?		
COP.4.B	Is zones for triaging and case handling provided near to the ED, signposted and ensure access and clearance at all times?		
COP.2.C COP.3.D	Have ED a plan for Mass Casualty, trained staff on same and conducted mock drill for mass casualty situations?		
	<b>Infrastructure &amp; Equipment</b>		
COP.2.A	Are beds provided with space and privacy?		
COP.2.A	Are beds categorized fro resuscitation, observations etc and facilities provided accordingly?		
COP.2.C	Is there a proper facility for sitting triage of patients arriving in ED in walking condition?		
COP.2.A	Are adequate waiting spaces available for patients to wait safely and comfortably for patients who are of lower priority?		
COP.2.B	Is a ED reception / counter available to guide and manage patients?		

COP.2.B	Is adequate security / staff available for patient management and prevention of violence?		
COP	Are the ED external areas under CCTV surveillance?		
MOM.3.A	Is crash carts available and maintained as per protocol?		
COP	Does ED has access to additional medication, equipment and supplies in case of surge incidents / mass casualties?		
	<b>ED Specific Patient Care</b>		
COP.4.B	Is triaging and scoring as per priority done for all patients?		
COP.2.H	Does the ED case sheet indicate discharge, admission or referral status?		
COP	Are all patients provided with a discharge note/advice?		
<b>AUDITOR SIGN</b> <b>COMMENTS:</b> ..... ..... .....			